



MARICOPA
HEALTH PLAN

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managed by



in touch

A newsletter for Providers associated with Maricopa Health Plan



Summer 2007

No Prior Authorization Required for Fluoxetine, Citalopram, or Paroxetine

As of July 15, 2007 Fluoxetine, Citalopram, and Paroxetine will no longer require prior authorization. Sertraline, Wellbutrin, Wellbutrin SR, and Lexapro will still require prior authorization although they are formulary antidepressants.

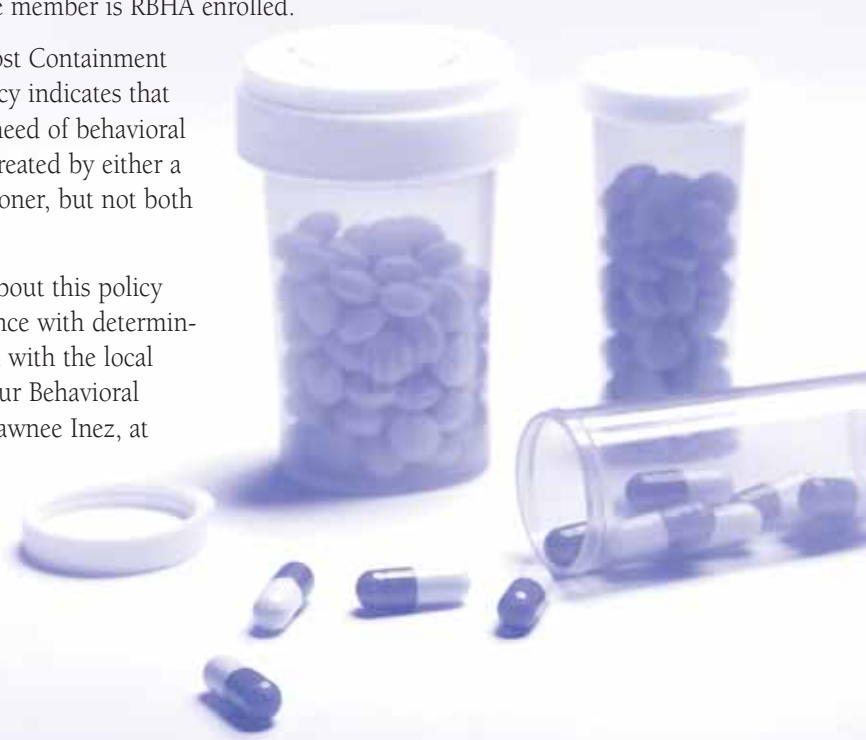
Prior to treating depression or anxiety, please check to be sure your patient is not already being treated by another practitioner through the Regional Behavioral Health Authority (RBHA). The easiest way to do this is to ask the patient.

You can also call the RBHA at 1-800-564-5465 for ValueOptions until September 1, 2007.

If you call the RBHA to check patient enrollment, identify yourself as the PCP or PCP's office. Be prepared to provide the patient's name and date of birth. A Member Services Representative will be able to tell you if the member is RBHA enrolled.

Arizona Health Care Cost Containment System (AHCCCS) policy indicates that AHCCCS members in need of behavioral health services can be treated by either a PCP or a RBHA practitioner, but not both at the same time.

If you have questions about this policy change, or need assistance with determining member enrollment with the local RBHA, please contact our Behavioral Health Coordinator, Shawnee Inez, at (520) 874-5214.



Maricopa County RBHA Contract Changes Hands

It was announced June 12, 2007 that Magellan Health Services has been awarded the Maricopa County Regional Behavioral Health Authority contract. The expected implementation date is on September 1, 2007. Magellan Health Services is implementing a smooth transition for our members. The Member Services and Clinic telephone numbers are transferring from ValueOptions.

Magellan Health Services
Member Services:
1-800-564-5465

Crisis Line: 1-602-222-9444

Any questions, please call our Behavioral Health Coordinator at 1-800-582-8686.

Electronic Claims Submission

In an effort to better serve you, Maricopa Health Plan managed by University Physicians Health Plans (UPHP) accepts electronic claims submissions from the following clearing houses:

Emdeon aka WebMD and Medifax
www.emdeon.com

SSI Group www.thessigroup.com

If you already have a clearing house other than Emdeon or SSI:

- Contact your clearing house representative and inform them that you would like to begin submitting electronic claims to UPHP. Your clearing house will notify Emdeon, who in turn will notify us.

Emdeon (Medifax/WebMD) Identification Number:
Maricopa Health Plan 9908

If you do not already have a clearing house:

- Contact Emdeon Sales and Marketing at (877) 469-3263, Option 3.

SSI Clients should contact their Customer Service Contact for assistance at (800) 820-4774. If you would like to become an SSI client, contact The SSI Group Sales and Marketing at (800) 880-3032 ext. 1131.

SSI Identification Number:
Payor ID/Sub ID
99999 0651

New Performance Improvement Project on Breast Cancer Screening

¹In 2004 the American Cancer Society estimated that nearly 4,000 new cases of breast cancer would be diagnosed in Arizona and of those 740 women would die. Despite the media focus on breast cancer, in recent years the current literature is reporting that there is a decline in women who receive screening mammograms. Screening mammography is an important tool in early detection of breast cancer and improves a woman's chance of survival.

²Data collected by the National Health Interview Survey, including nearly 40,000 adults conducted by the National Center for Health Statistics found that mammogram rates began to plateau in 2000 and then dropped off in 2003 and have continued to decline through 2005. Overall, the proportion of women who said they had received a mammogram in the past 2 years declined from 70% in 2000 to 66% in 2005. The data also indicated that the drop was greatest for women between 50 – 64, the age group that is most likely to benefit.

Similar decreases in women receiving screening mammograms have been detected within our own population. For the reference period ending September 30, 2003, the Maricopa Health Plan (MHP) breast cancer-screening rate was 60.2%. For the reference period ending September 30, 2005, the MHP breast cancer-screening rate was 50.2%. This drops MHP below the minimum performance standard of 57% established by AHCCCS for this time period.

Several member interventions are already underway, which include check-up reminder postcards, member newsletter articles, and taking advantage of educational opportunities to encourage women who are due for a mammogram to utilize this covered benefit.

We would also like to request your assistance. As a primary care provider, we would like to encourage you to initiate visits with assigned members on your panel. As part of this visit, the patient should receive knowledge on how to do breast self-examination, a clinical breast exam and an order for a mammogram. If possible, please help the member schedule an appointment for a mammogram before she leaves your office.

As always, our Provider Relations Representatives are available to assist you.

References:

¹ *Reported Drop in Mammography: Is This Cause For Concern*, Breen, N, Cronin, K, Meissner, H, Taplin, S, Tangka, F, Tiro, J, McNeel, T;
<http://www3.interscience.wiley.com> February 2007.

² American Cancer Society Facts and Figures 2004

PEDS Tool Quick Reference Guide

The Arizona Health Care Cost Containment System (AHCCCS) implemented the Parental Evaluation of Development Status (PEDS Tool) in January of 2006. The following is a quick reference guide to the PEDS Tool, its purpose and requirements.

- The PEDS Tool is designed for use in conjunction with the well-child (EPSDT) visit for further assessment of developmental milestones including, social, emotional and cognitive development for NICU graduates.
- Providers must be trained prior to using the tool and will be reimbursed for using the PEDS Tool. Training can be done online via the Arizona Academy of Pediatrics website. (www.azaap.org)
- PEDS Tool trained providers will be reimbursed for use of the tool on patients who are graduates from the NICU. Providers should bill code CPT 96110 and **must use the modified "EP"** (for EPSDT program).

Claim payment requirements

- Provider must be PEDS Tool Trained
- Claims must be submitted with the EP modifier
- Completed PEDS Score Form must be submitted with the EPSDT Form
- Claims submitted, must be for NICU graduates.

Please submit your claims for PEDS Tool reimbursement to:

Maricopa Health Plan
PO Box 37169
Phoenix, AZ 85069

Please Submit your PEDs Response Forms, Score Forms and Interpretation Forms with the EPSDT Forms to:

Maricopa Health Plan
EPSDT / PEDS Tool
2502 E University Drive #125
Phoenix, AZ 85034

If you have any questions regarding the PEDS Tool please contact: **American Academy of Pediatrics Arizona Chapter**, Janiece Doran-Slovak at (602) 316-6768

Avoid a Gap in Payment... *Report Your NPI to AHCCCS!*

Maricopa Health Plan (MHP) has established the following timeline for NPI implementation based on the AHCCCS contingency plan:

MHP will accept NPIs and/or legacy identifiers (Provider AHCCCS ID) on claims until **1/1/2008 for Billing and Rendering providers**, and until **3/1/2008 for Attending, Referring, Operating and Other providers**. Claims submitted without an NPI after these dates cannot be paid.

Whether you submit your claims electronically or on paper, you must inform AHCCCS of your NPI.

- **Apply for your NPI** on-line at <https://nppes.cms.hhs.gov> or by calling 1-800-465-3203.

- **Notify AHCCCS of your NPI:**

- Forward a copy of your NPI email notification to NationalProviderID@azahcccs.gov
- or
- Fax or mail a copy of the enumerator statement to the AHCCCS Provider Registration Unit, P.O. Box 25520, Phoenix, AZ 85002, Fax: (602) 256-1474

AHCCCS will notify Maricopa Health Plan of your NPI

Important Contact Information

Provider Relations Representatives are always ready to address your questions and concerns. Let us know what's important to you! Please note our telephone and fax numbers:

Deb Singpradith, (602) 344-8391
dsingpradith@uph.org

Jennifer Claver, (602) 344-8387
jdnelson@uph.org

Gail Vanko, (620) 344-8392
gvanko@uph.org

Fax number: (602) 344-8372

Mailing address:
2502 E University Drive
Suite 125
Phoenix, AZ 85034

Claims address:
Maricopa Health Plan
PO Box 37169
Phoenix, AZ 85069



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