

DATE: May 26, 2010  
RE: PA Education - Expedited Prior Authorization  
TO: All Providers  
FROM: Network Development

UPHP Prior Authorization has noticed an increase in the number of ***inappropriately*** Expedited Prior Authorizations. Please review the guidelines below regarding the appropriate use of Expedited Prior Authorization.

- If the Provider determines that using the standard timeframe could seriously jeopardize the member's life or health or ability to attain, maintain or regain maximum function.
- If you need to send an ***urgent*** request, which would need to meet the same criteria, please fax it in and then call us the same day and advise that an expedited request has been submitted.

Expedited authorizations that do not meet the above criteria will be downgraded to a Routine PA.

Please contact your Provider Relations Representative with any further questions.

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